

# Kristen M Loose, MSN,RN,NHA

691 Sue Drive Lititz, PA 17543

Phone: (717)824-5626 | E-Mail: kloose@willowvalley.org

## Experience

**Healthcare Administrator | WILLOW VALLEY COMMUNITIES** **October 2016-Present**

- Responsible for day to day operations of Supportive living facility.
- Coordinates necessary communications between departments. Coordinates and promotes the multi-disciplinary approach to ensure that the holistic needs of the Healthcare residents are being met.
- Promotes a positive work environment for the Supportive Living team.

**Director of Clinical Systems Integration | LUTHERCARE** **Aug 2014 –October 2016**

- Ensured the successful launch & implementation of the EHR system in 2 healthcare centers.
- Provide project management of EHR program including collaboration with end users to enhance the delivery of healthcare by seeking feedback & continuously improving EHR related processes
- Collaborate with LGH to develop a Preferred Provider Network & promotion of universal exchange of health information

**Adjunct Professor | EASTERN MENNONITE UNIVERSITY** **Mar 2016 - Present**

- Provide educational instruction of nursing management to BSN students
- Developing platform & curriculum for online nursing management course- piloting 2017

**Nursing Home Administrator (Interim) | LUTHERCARE** **Apr 2015 - Dec 2015**

- Served as NHA for 106 bed skilled nursing facility
- Provided leadership & oversight of the facility & its team leaders as it relates to quality care, building maintenance & compliance with federal & state regulations.

**Director of Nursing | LUTHERCARE** **Mar 2006 – Aug 2014**

- Ensured the delivery of quality care for 106 residents in the long term care skilled nursing center
- Provided leadership & direction to 120 employees & implemented a culture of excellent customer service & high patient satisfaction
- Achieved a deficiency-free survey & promoted the facility to a 5-star rating

**Unit Manager/RN | LUTHERCARE** **Nov 2005 – Mar 2006**

- Supervised LPN/CNA staff & participated in direct patient care of 106 residents

**Unit Manager/RN | BRETHREN VILLAGE**

**Jul 2005 – Nov 2005**

- Supervised a 25-bed Medicare A long term care unit; Ensured assessment of ongoing acute resident issues & supervised LPN/CNA staff

**Education**

- **Master of Science – Nursing Leadership & Management**  
Eastern Mennonite University | 2014
- **Long Term Care Administrator Program/NHA Course**  
York College | 2014
- **Bachelor of Science – Nursing**  
Eastern Mennonite University | 2011
- **Registered Nurse Diploma**  
Lancaster General School of Nursing | 2003

**Licensure**

- Nursing Home Administrator (PA): NHA007467
- Registered Nurse (PA): RN551739

**Volunteer & Leadership Experience**

- Lititz Lions Club: *Member & Committee Chairperson*
- Power Packs Project: *Volunteer*
- Leadership Lancaster: *2012 graduate & Leadership Circle member*

**Knowledge, Skills & Abilities**

- High level of autonomy
- Knowledge of Federal and State Dept. of Health regs
- Project planning
- Knowledge of Health Exchange Inform.
- Dynamic leader
- Effective communicator
- Quality assurance leader
- Educator in long term care
- Project implementation
- Knowledge of EHR
- Educator of management
- Nursing Home Administration

## References

Available upon request